

## TERMS OF SERVICE AGREEMENT

### Terms and Conditions:

1. The client is responsible for purchasing the correct version of Light-O-Rama software necessary to optimally operate their display. For any technical problems with compatibility if a different version is used, the client will contact Light O Rama for support.
2. The client is responsible for purchasing the proper Light O Rama controllers for their display and upgrading the controllers with any appropriate firmware.
3. The client is responsible for all physical set up, configuration, and hardware aspects of the display. Luminous Harmony is not responsible for support related to hardware malfunctions.
4. The client is responsible for all network configuration requirements necessary to operate their display. Luminous Harmony does not provide support for computer or controller configuration required to run multiple, advanced, or E1.31 networks. Luminous Harmony is not responsible for “sequencing lag” if improper networks are used.
5. All RGB devices or devices with programming limitations must be explained and approved by Luminous Harmony before sequencing begins. Luminous Harmony is not responsible for sequencing incompatibility if no requests are made prior to the signing of this contract.
6. The client is responsible for legally purchasing and securing the rights to all music used in the display. The client will provide Luminous Harmony with an .mp3 or .wav file per sequence for the sole use of programming their specific display.
7. The client affirms that the client-provided controller and channel configuration provided via the Luminous Harmony template or client-created Sequence Editor file (S4)/Sequencer file (S5) is an accurate reflection of their display. Luminous Harmony reserves the right to charge additional fees if changes must be made after sequencing has started due to incorrectly provided information.
8. The client affirms that the client-provided diagrams and drawings of the display layout or the client-created Visualizer file (S4)/Sequencer file (S5) is an accurate reflection of their display. Luminous Harmony reserves the right to charge additional fees if changes must be made after sequencing has started due to incorrectly provided information.
9. If the project is cancelled by the client before the delivery date, the 50% deposit will not be refunded. No refunds will be made after sequence delivery.
10. Any specific programming related requests must be made before sequencing begins and be listed in this contract. Minor and simple alterations will be made after delivery for no fee (changes due to bad triacs, one channel/one second alterations in programming, etc.), but significant programming change requests will be billed at ½ the original per second cost and are not guaranteed to be completed by the original delivery date.
11. All custom programmed sequences will be delivered with editing capabilities enabled; the client reserves the right to alter the sequences after delivery. Luminous Harmony will only make edits to the original files if change requests are made.
12. The client will not share or resell Luminous Harmony sequences.

Specific Design Requests:

1. *Requests will be listed here*

Project Cost:

Song Title	Price per second for total channels	\$
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Song Title	Price per second for total channels	\$
	<b>TOTAL</b>	<b>\$\$\$</b>
	<b>Due for Deposit</b>	<b>\$\$</b>

Delivery:

1. *Delivery date/special circumstances will be listed here*

**I have read and agree to the terms and specifications listed in this document.**

Signature \_\_\_\_\_ Date \_\_\_\_\_